



REGULATIONS FOR VISITING THE PARK OF THE MUSEUM OF KING JAN III'S PALACE AT WILANÓW

The royal palace, the surrounding historic gardens, as well as the Wilanów and Morysin parks, are legally protected historic areas and a valuable natural ensemble. We entrust our visitors with the care of them.

The parks and gardens are a part of the museum and a traditional open "palace salon". Sections and alleys in front of the gate to the palace courtyard are a part of the museum park, the Stanisława Kostki Potockiego Street belongs to the Capital City of Warsaw, and the Służewiecki Stream and Wilanów Lake are administered by other entities.

To enjoy your stay at the park and gardens and admire their charm, you must abide by the rules listed below, for the observance of which we ask on behalf of all visitors. The rules will safeguard the museum property, which constitutes a public good, from destruction and loss of value. May this be your contribution to the protection of the flora and fauna of the park.

1. Admission to the garden surrounding the palace is paid throughout the year, except Thursdays (free-entry day).
2. Entrance tickets to the park can be purchased online, in the ticket office, located in the foreground of the Museum (Kostki Potockiego St. 10/16), open 7 days a week from 9:00 a.m. to 3:00 p.m. (except for selected holidays) and in ticket machines in the foreground and at the control gates, available during the park's opening hours - card payment only.
3. On Thursdays (free visit day) it is necessary to collect a free ticket at the ticket office or ticket machine.
4. Participation in an educational program can be booked upon payment of a fee in accordance with the binding price list. We encourage guests to visit the park or participate in nature-related activities.
5. Children under the age of 7 are allowed in the park only under the supervision of adults.
6. Guardians are legally responsible for the behaviour of minors.
7. The museum shall not be liable for objects left in the park by visitors.
8. The park, the palace courtyard, and the alleys leading from the city to the palace gate are meant exclusively for strolling and relaxation. Please leave your bicycles in the racks located next to the palace box office at Stanisława Kostki Potockiego St. and the main alley.
9. For the sake of the safety of tourists, historic objects, as well as flora and fauna, visitors are not allowed to run, cycle, use scooters, skateboards and roller skates; walk or carry any kind of vehicles, ladders, fishing rods, landing nets, paddles, bows; play football, darts, etc. in the palace park. For the same reasons, animals are not allowed into the park, except for specially marked guide dog to help the blind and the visually impaired, hearing dog to help the deaf and hard of hearing and medical

Muzeum Pałacu Króla Jana III w Wilanowie

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response dog – in accordance with the provisions of the Act on Vocational Rehabilitation and Social Affairs of August 27, 1997.

10. Destroying the park, its artistic setting and equipment (tourist and technical), is prohibited; this refers in particular to:
 - a. littering,
 - b. catching and frightening animals,
 - c. feeding bread and other products to animals,
 - d. plucking and breaking plants,
 - e. walking through flower meadows and flower beds in the gardens,
 - f. picking leaves and flowers, and collecting herbs, fruit, and mushrooms,
 - g. lighting and use of fire.
11. The park can be the city's silent zone, a place for listening to the sounds of nature, enjoying historic objects, intimate conversations, and reading – which is why we kindly ask not to use portable sound devices (such as radios or music players) that may disturb the peace, including sound amplifiers used by guides.
12. In the northern park, visitors can lie on the grass, enjoying the views of the Roman Bridge and King Sobieski's Canal in the Morysin park nature reserve.
13. It is prohibited to fish in the lake from the banks of the park.
14. We kindly remind that the park is a public area, therefore it is strictly prohibited to consume alcoholic beverages, organize private picnics, sunbathe, smoke cigarettes, use any kind of drugs or fragrances that may have an impact on the environment.
15. It is strictly prohibited to bring firearms or dangerous and sharp tools into the area.
16. The conduct of business activities and staying in the park beyond visiting hours require authorisation from the director of the museum.
17. Taking photographs and filming in the park for private purposes is allowed if it does not interfere with the movement of tourists, disturb them, or damage plants, historic garden architecture and park equipment, or cause damage to other tourists (physically or in relation to the security of their personal property).
18. It is prohibited to use drones and powered hang-gliders in the museum area.
19. During the museum events, photographs and videos may be recorded by the organizer in order to provide information about museum activities, as well as to document and advertise them. Photographs and videos may be published on the museum website, in social media and other informational materials, prepared and distributed by the museum.
20. Taking photographs and filming for commercial purposes is allowed with the authorisation of the director of the museum.
21. Taking photographs and filming of elements of the security systems is prohibited.

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22. The museum is not responsible for the infringement of tourists' personal interests by third parties or any other damage incurred by visitors due to photographing and filming.
23. Please be advised that persons who disturb the peace and order and fail to abide by these rules may be denied the right to visit the park without refund.
24. The park is constantly monitored by surveillance staff, cameras, and security systems.
25. The park can be used for special tour programs which may diverge from the rules determined above in exceptional circumstances, with the permission of the museum director. The museum also reserves the right to close the park for specific projects.
26. Pursuant to the Act on the protection of people and property of 22 August 1997 (Dz. U. z [Journal of Laws of] 2016, poz. [item] 1432, as amended), qualified security employees have the right to intervene and demand that anyone who fails to submit to these regulations leave the museum. Visitors are not entitled to any claims in this regard. Upon entering the museum, both the visitors and their luggage are subject to control, including scanning with electronic devices for the detection of hazardous materials and objects. Anyone who refuses to undergo control will not be allowed into the museum.
27. To ensure the safety of the visitors, the museum reserves the right to close the park in case of adverse weather conditions, above all: gusty winds, severe storms, and heavy rain. In the event of a sudden deterioration of the weather, visitors should immediately leave the park area and follow the instructions of the museum security staff.
28. We advise the visitors that the use of motor vehicles and equipment for cleaning and short-term restrictions of access to some park areas is caused by the need to maintain the park in the best condition and by the fact that not all required procedures can be conducted beyond the visiting hours.
29. Visitors to the park are kindly asked to follow the instructions and advice of the museum staff, who are responsible for the safety of historic objects.

Thank you for observing the rules! Feel free to visit the museum again!

Director of the Museum of King Jan III's Palace at Wilanów



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